

Frequently Asked Questions – 2015 World Wrestling Championships

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1) What is the World Wrestling Championships?

Come see the world's best from more than 100 countries at the 2015 Wrestling World Championships! For the first time since 2003, the Wrestling World Championships are being hosted in the United States, and the competition will take place September 7-13, 2015 at the Orleans Arena! This is a tremendously important event in international wrestling, as it serves as the first qualifying event for the 2016 Olympic Games in Rio de Janeiro, Brazil, as well as the event in which the largest number of athletes earn a spot at the Olympics. Competition in all three Olympic styles of international wrestling will be held: men's freestyle, women's freestyle and Greco--Roman. The 2015 World Wrestling Championships is presented by FILA, USA Wrestling, the United States Olympic Committee and Las Vegas Events. There will be 12 sessions over six days – AM & PM session each day. Each day is individually ticketed.

2) What are the actual Event dates and times?

Day 1 – Tuesday, September 8, 2015 (Times TBA)

Day 2 – Wednesday, September 9, 2015 (Times TBA)

Day 3 – Thursday, September 10, 2015 (Times TBA)

Day 4 – Friday, September 11, 2015 (Times TBA)

Day 5 – Saturday, September 12, 2015 (Times TBA)

Day 6 – Sunday, September 13, 2015 (Times TBA)

Each day is individually ticketed

3) What are the dates/times of on-sale?

Room and Ticket packages will go on-sale on Tuesday, May 27, 2014 at 7:00 AM PST. Individual Tickets will go on-sale closer to the event at a date to be determined.

4) What tickets will be available for purchase at initial on-sale?

The 7-night Room and Ticket package will be the only option available at the initial on-sale of May 27, 2014. There packages are named Gold, Silver, and Bronze, based on event seating locations. Individual Tickets will go on-sale closer to the event at a date to be determined.

5) What Boyd Gaming properties have Room and Ticket packages available?

Boyd Gaming is offering Room and Ticket packages at the Orleans Hotel & Casino (host venue connected to the Orleans Arena) and at the Gold Coast Hotel & Casino which has complimentary shuttle service between the two properties.

6) How can I purchase a Room and Ticket package?

Room and Ticket packages can be purchased by using the following two methods:

- Phone: Packages can be purchased by calling <u>1-800-675-3267</u> between the hours of 7:00AM - 11:00PM (PST) seven days a week and mentioning World Wrestling Championship packages.
- Online: Packages can be purchased by going to the following links 24-hours a day / seven days a week and using the code AGOLD, ASILVER, & ABRONZE.
 - o **Orleans Hotel:** http://www.orleanscasino.com/whats-new/packages/2015-world-wrestling-championships
 - o **Gold Coast:** http://www.goldcoastcasino.com/whats-new/packages/2015-world-wrestling-championships

7) What is the pricing of each Room and Ticket package option?

Orleans Hotel & Casino

P1 Gold Package – Packages from \$1,044.42

P2 Silver Package – Packages from \$944.42

P3 Bronze Package – Packages from \$844.42

Gold Coast Hotel & Casino

P1 Gold Package - Packages from \$941.38

P2 Silver Package – Packages from \$841.38

P3 Bronze Package – Packages from \$741.38

8) What is included in the Tickets only package?

All ticket packages include a ticket(s) to all six (6) event days (see event dates above) and a hotel room for 7 nights (check-in Monday, 9/7/15, and check-out Monday, 9/14/15).

9) How will I know where my seat location is for a Room and Ticket package?

At time of purchase you will be given a general area (Gold section, Silver section or Bronze section). See the seating diagram below. Actual seat locations will not be confirmed until the guest checks in to his/her hotel room.

10) What is the refund policy on Room and Ticket packages?

Any reservations canceled more than thirty-one (31) days prior to arrival date will forfeit the ticket portion of the package (only) per person, per event day (*all ticket purchases are non-refundable*). However, the room portion of the package price will be refunded if canceled outside the 31 day window. Reservations canceled within 30 days of the check-in day will forfeit the entire package price (both room and tickets are non-refundable at this point).

11) When will individual tickets or other ticket only packages be available?

Based on availability, smaller packages or individual sessions may go on sale closer to the event.

12) I want to pick my seat location (exact seat in the arena) not associated with any hotel package. How do I do that?

Based on availability, smaller packages or individual sessions may go on sale closer to the event and can be purchased by ordering your tickets online at www.OrleansArena.com or by phone at 888-234-2334 (Toll Free) / 702-284-7777 (Local).

13) Can I purchase just a hotel room at the Orleans Hotel & Casino or Gold Coast getting the special event group rate and then purchase individual tickets later?

Unfortunately, that is not an option at this time. The only option available for this event is the Room and Ticket package pricing.

14) Does the Orleans allow smoking in hotel rooms?

The Orleans Hotel has one floor where smoking is allowed. Please mention your special request when speaking with a reservationist or choose "non-smoking" or "smoking" when reserving your room online.

15) Can I purchase an all-inclusive package including airfare?

There are no event packages that include airfare.

16) When will I receive my tickets?

If you ordered your tickets as part of your Orleans Hotel or Gold Coast package, you will receive your tickets upon check-in at the hotel front desk.



