

ADVENTURE PACKAGE TERMS AND CONDITIONS

Payments/Prices: Full payment must be made at the time of reservation. A reservation will not be confirmed until full payment is received. Until the Adventure Package is fully paid for and confirmed, Adventure Package prices, availability, and terms and conditions remain subject to change without notice. All pricing is per person based on the individual components booked. Express mail charges may apply. Unless otherwise noted, all prices are inclusive of tax.

Same Day Bookings: Suncoast accepts same day reservations, based on availability. Full payment is required upon booking. **There are no same-day booking fees.**

Adventure Package Changes and Updates: Suncoast will assess a \$35.00 change fee (“Change Fee”) for each guest-initiated change made after a reservation has been confirmed. Excursion providers may charge fees in addition to the Change Fee stated above, for any changes. In addition to the Change Fee, guests will be responsible for the difference between the original rates and new rates applicable to the Adventure Package at the time the change is made.

Transferability: Confirmed reservations of Adventure Packages have limited transferability. A requested transfer of all or any portion of the Adventure Package will be treated as an update to the package and Change Fees will apply. A confirmed reservation, including the Excursion(s), is 100% transferable to another person *prior to your check-in date*, provided the proposed new participant is at least 18 years of age and that Suncoast receives written consent from purchasing party that 1) acknowledges and authorizes the transfer 2) includes the new participant’s full name, age, address, telephone and email contact information; 3) includes new requested dates, if applicable; 4) is accompanied by payment of applicable Change Fees; and 5) is signed and dated by the purchasing party. As set forth above, a transfer will be subject to the Change Fees detailed herein. The new participant to whom the reservation, or any part thereof, is transferred will also be subject to these Terms and Conditions, and all obligations hereunder. The purchasing party is only permitted to transfer or reschedule the Adventure Package, or any portion thereof, for a period of one (1) year from the date of the original purchase, and only if the transfer or reschedule is confirmed prior to the date of hotel check-in. You may not reschedule or transfer your Adventure Package, or any portion thereof, if you fail to do so prior to the first day of your Adventure Package.

Refunds: All confirmed reservations are final. Reservations are not cancellable or refundable. Unused portions of your Adventure Package (e.g. hotel accommodations, Excursions, golf, etc.) are considered forfeited and will not be refunded for any reason. In the event you cancel your reservation or do not show up for your hotel reservation or scheduled Excursion, your order and payment will not be refunded.

Adventure Package Check-in Times, Requirements & Advisement: All guests must check-in with the Excursion provider at least thirty (30) minutes prior to the scheduled Excursion time.

All guests participating in the Excursions must be at least 18 years of age and have a valid, government-issued photo identification. In addition, Excursion providers may require a valid Driver's license to participate in the Excursion(s). Times missed due to late check-in or weather related issues, will be handled on an individual basis by each Excursion Provider and are not the responsibility of Suncoast. Suncoast will provide no refunds for any reason due to unforeseen events (i.e. weather conditions). No refunds will be issued for any rain checks obtained from any Excursion provider. Suncoast will not be responsible for missed or canceled Excursion times resulting from air carrier delays or acts of God. Failure to check-in for your Adventure Package on the hotel check-in date will result in cancellation of your entire Adventure Package reservation, which may not be refunded or transferred. Failure to check-in for your Excursion thirty (30) minutes prior to the scheduled Excursion time will result in cancellation of your Excursion reservation, which may not be refunded or transferred.

Not Included: Gratuities, meals (unless expressly included in the confirmation provided by Suncoast), room charges and incidentals, telephone calls, resort fees, parking, rental car expenses, and any other items of a personal nature are not included in the Adventure Package.

Documents: Upon receipt of full payment, a confirmation will be emailed within 48 hours.

Responsibility & Limitation of Liability: Suncoast does not own, control, or operate, nor is it an agent for any of the Excursion providers furnishing Excursions as part of the Adventure Packages. Suncoast shall not be liable for loss or damage to property or injury to persons, caused by reason of any act or omission, intentional, negligent or otherwise by Excursion providers. In addition, Suncoast shall not be liable for any delays, cancellations, strikes, government actions, force majeure events or other causes beyond its direct control. Suncoast makes no implied or expressed warranties about the Excursions in the offering of any Adventure Packages described in this site. Suncoast will not be liable for any indirect, special, consequential or punitive damages. In no event will the liability of Suncoast or its affiliates to any guest exceed the amount paid for travel products purchased from Suncoast by the purchaser of the reservation at issue.

Mandatory Release of Claims: Upon check-in, all guests participating in any Excursions purchased (regardless of whether they are the purchasing party) will be required to sign a Release of Claims, releasing Suncoast, its parent and affiliated companies, from any and all claims related to your participation in any and all Excursions purchased as part of the Adventure Package. A copy of the Release of Claims can be reviewed in advance upon request directed to the email provided below. In no event will any guest be permitted to participate in the Excursion if he/she fails to sign the Release of Claims, and no refund will be issued. The provider of the Excursion will also require a separate release to be signed on the day of the Excursion.

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