

## RULES AND REGULATIONS FOR B CONNECTED PROGRAM

- **1.** The B Connected Program is exclusive to Boyd Gaming Corporation ("Boyd Gaming") and all of its affiliated and subsidiary participating gaming properties.
- 2. Membership is free but void where prohibited or restricted by law.
- **3.** Membership enrollment in the B connected program constitutes acceptance of all rules, terms and conditions of the program. By participating in the B Connected Program, members agree to all rules and other terms and conditions now and hereafter applying to the program and use of the card.
- **4.** To enroll, persons must be at least 21 years of age. A valid unexpired driver's license or government issued photo identification is required for all B Connected Program transactions including, but not limited to enrollment and point redemptions. Identification that is deemed acceptable is in the sole discretion of management and may vary by property. If player is not a U.S. citizen a current passport or alien registration card is required. No other forms of ID will be accepted.
- **5.** Only one (1) member per account is allowed. Membership and rewards are for the sole use of the person listed on the account.
- **6.** Card Score is used to define the card level to which a member may be entitled. Card Score has no cash value and is not redeemable for cashback, FastPlay or other point redemptions. Card Score balance is adjusted monthly.
- **7.** B Connected cards are used to track play and accumulate points and Card Score. A member is responsible for choosing a Personal Identification Number (PIN) for his/her account. A member must keep the PIN confidential and is responsible for any activity in his/her account when accessed using the PIN. The card is non-transferable, the property of Boyd Gaming, and must be surrendered upon request. Boyd Gaming is not responsible for lost or stolen cards or subsequent use by an unauthorized person.
- **8.** A member may also establish his/her account on bconnectedonline.com where member will be responsible for selecting a user name and password. As with the PIN, the member's name and password must be kept confidential.

Each member is responsible for any activity and potential damages due to unauthorized access to the account through bconnectedonline.com.

- **9.** Benefits are awarded for all tracked slot and table games play, bingo, poker, race track and sports betting, where applicable. Benefits for play vary by property. It is the responsibility of the member to present his/her B Connected Card for tracking before playing tables, bingo, race and sports betting or other games and to properly insert the card into the slot reader and verify its acceptance throughout the duration of slot machine play. Benefits for all play, except slot machine play, are based on observation by casino personnel and may be subject to error in some cases. Boyd Gaming will make the determination if a discrepancy is claimed, and its decision is final and binding.
- **10.** All benefits, including Card Score, are based on a member's rated level of play. Rated play varies by machine/game type, denomination, average bet and length of play, which are all determined in the sole discretion of Boyd Gaming Corporation.
- **11.** Cashback points (where available) must have a minimum value of \$5 for redemption or for FastPlay (where available).
- **12.** Details regarding point earning, accumulation and redemption are available at the B Connected Club window at each participating property.
- **13.** Persons who have opted into any gaming regulatory self-exclusion program, or who have been excluded by a government program or agency or by Boyd Gaming or one of its affiliated companies are not eligible to participate in the B Connected program and forfeit all rights to any benefits under the B Connected program, including Card Score.
- **14.** Unless otherwise prohibited by law, Boyd Gaming reserves the right to:
  - a. Forfeit redeemable points and other account balances and entitlements after 12 months of card inactivity. Inactivity is defined as a period of time in which the member has not used his/her card to track gaming activity at any participating Boyd Gaming property.
  - b. Review and verify all accumulations of Card Score at any time.
  - c. Revoke membership and program benefits for any reason.
  - d. Suspend or revoke membership and set off against cashback points and other membership benefits if a member defaults on a credit obligation to Boyd Gaming or one of its subsidiaries or affiliates.

- e. Restrict specific slot machines from awarding points downloading points and or from awarding points for marketing related free play.
- f. Adjust account status, point and Card Score balances resulting from any malfunction, computer errors, operator errors, misuse and/or fraud.
- g. Terminate or modify the B Connected Program for any reason, subject to applicable regulatory approval and notices, if any; provided that such change or cancellation shall not materially alter or revoke any member's account balances or entitlements earned as of the date of the modification or termination.
- **15.** In the event of the death of a member, the member's (a) redeemable cashback points will be held pending disposition under the laws of descent and distribution, and (b) points and other benefits that are not entitled to cashback will be cancelled.
- **16.** Any point disputes must be submitted in writing to Boyd Gaming management within 30 days from the date a point transaction is in dispute.
- 17. Boyd Gaming retains the sole right to interpret these rules and member eligibility for the B Connected Program and its decision is final and binding, subject, if applicable, to the jurisdiction of the gaming regulatory agency of the state of the casino where the dispute arises. Boyd Gaming retains the right to modify or update these rules at any time. Please refer to beconnected online. com for the most current applicable rules.
- **18.** For transactions occurring within the State of Nevada, patrons may raise disputes according to Nevada Gaming Commission Regulation 7A or Title 41 of the 2010 Nevada Code.
- **19.** B Connected Program members are responsible for any and all applicable taxes.
- **20.** Upon determination that a member has been improperly denied a credit, benefit, or award from the B Connected Program, the member's sole and exclusive remedy shall be the issuance of the improperly denied credit, benefit, or award if available, or a comparable benefit as determined by Boyd Gaming. In no event shall Boyd Gaming be liable to any member, or anyone claiming through a member, for any direct or indirect claim arising out of the acts or omissions arising out of or connected with a member's participation in the B Connected Program.

- **21.** If any provision of these rules is deemed invalid or unenforceable by law or regulation, such provision shall be deemed void only for the specific jurisdiction at issue, but all other provisions will remain in full force and effect.
- **22.** Information that is submitted either online at bconnected.com or upon creation of a B Connected account is governed by Boyd Gaming's Privacy Policy and all terms contained therein.

## **Gambling Problem? National Helpline: Call 1-800-522-4700**

Illinois: 1-800-426-2537 • Indiana: 1-800-994-8448 • Iowa: 1-800-238-7633 Kansas: 1-800-522-4700 • Louisiana: 1-877-770-7867 • Mississippi: 1-888-777-9696

Nevada: 1-800-522-4700

