



To Our Valued Guests:

At Boyd Gaming, we value the relationships we have built with our customers and our team members over the years. And while we know that you are eager to visit our properties once again, we also know that you rely on us to protect your health and safety while you are our guest.

At this critical moment, your health is our highest priority. The fight against COVID-19 is not over, and we are committed to doing our part to prevent the spread of this disease in our communities.

Working in close consultation with medical experts and health officials, Boyd Gaming has developed a comprehensive set of protocols - **"Boyd Clean"** - that meet or exceed the guidelines set forth by local, state and federal health officials, including the CDC and EPA.

Below is a high-level overview of how Boyd Clean will be implemented at our properties across the country. While not all inclusive, this summary will give you an overview of the comprehensive efforts we are taking as a Company to protect your health and safety. We will thoroughly train every single team member on Boyd Clean protocols, and we will apply these protocols consistently and aggressively at every Boyd Gaming property across the United States.

[Click Here to Learn about Boyd Clean](#)

Boyd Clean represents a new way of doing business for us. And while we are committed to delivering the great service you've come to expect from us, your safety - and the safety of our team members - must be our highest priority during these unprecedented times.

On behalf of the Boyd Gaming team, we greatly appreciate your understanding and your cooperation in following these protocols. Thank you for your business. We hope to see you soon.

A handwritten signature in black ink, appearing to read "K+L S+L".

Keith Smith

President & Chief Executive Officer
Boyd Gaming Corporation