

Plan your Visit

The Orleans Arena is excited to welcome back fans for the first time in over a year. For the protection of our Guests and Team Members, and per state and local guidelines, we are implementing the following protocols for your visit. We appreciate your cooperation in following these guidelines and enjoy the game! If you would like to view more specifics about our enhanced protocols, [Click here](#)

Prior to Arrival

- All tickets will be digital, and they must be purchased in advance. No in person ticket sales are allowed.
- Only allow people that you know and trust into your pod
- Pay attention to your arrival time on your tickets. There is staggered entry time to limit crowds at the gate.
- Pay attention to which Gate you are to arrive at, and enter in the designated Gate
- There is a clear bag policy in effect, only clear bags no larger than 12"x12"x4" or a small Clutch no larger than 4.5"x6.5" will be allowed into the venue. More info on what is and is not allowed is located on our Website. www.orleansarena.com

Upon Arrival

- Please arrive at your designated gate and time
- Upon entry, there will be a quick health screening that will include asking a few questions and a temperature check
- Please remain 6' apart from others that are not in your traveling party
- Wearing Face Masks are mandatory while on property
- Ensure your tickets are ready and open on your device upon arrival
 - Tickets can be accessed [Here](#)
- As you approach the security screening area, remove all the items from your pockets and hold them in your hands above your head. This will ensure a quick contactless screening process
- Please follow the pathways designated for your seating sections and remain in those areas

Enjoy the show

- You must remain in your assigned seat for the duration of the event, other than to use the restrooms or concession stands designated for your section. Please remain at least 6' from those not in your party
- Food and Beverage options will be available for purchase on the concourse. Credit Cards will be used exclusively. NO CASH will be expected.
- You may remove your Facemasks when actively eating or drinking at your assigned seat

Exiting the Venue

- Please remain in your seats at the conclusion of your event until directed to leave at the end of the event.