

Vacations Hawaii

HAWAII ♦ LAS VEGAS

Please advise the Hawaiian Airlines agent that you are part of Vacations Hawaii. Let them know which hotel you will be staying at to ensure your luggage gets delivered in a timely manner. This flight only accepts debit or credit cards. No cash.

Departure from Honolulu

Morning of Departure – Call Hawaiian Airlines Flight Status 1-800-367-5320

Do Not Check in more than 3 Hours Prior to your Departure Time

Upon arrival at the airport:

- Luggage tags will be provided to you upon check in at Hawaiian Airlines.
- **Check in at Hawaiian Airlines Lobby, inside door 2.** Look for the line with the Vacations Hawaii sign.
- Valid government issued picture I.D. required to have your boarding passes printed at airport check in.
- You may carry on 3.4 oz or smaller containers of liquid or gel in a quart size, clear plastic zip-top bag.
- Please make sure your medications are properly labeled and the name matches the name on your ticket.
- Face masks must always be worn properly at the airport and onboard your flights.
- <https://www.hawaiianairlines.com/legal/domestic-contract-of-carriage>

*** Inter-island passengers: Please identify yourself to a Hawaiian Airlines Agent and let them know you are a Vacations Hawaii Group Traveler connecting with the group in Honolulu. Upon arrival into Honolulu, PLEASE MEET AT THE DEPARTING GATE ***

Arrival in Las Vegas (*arrival will be at Terminal 3*)

- After deplaning, please be sure to follow the Vacations Hawaii staff to the bus.
- **DO NOT CLAIM YOUR LUGGAGE, BOXES OR COOLER(S).** It will be delivered to your room.
- Upon arrival at the hotel please check in with the Vacations Hawaii staff. Have your I.D available to sign for your meal packet(s) and room key(s). Departure day instructions will be included in your hotel key packet.
- Report any damaged or missing luggage immediately to Hawaiian Airlines at 866-389-6654.
Hours of Operation: 8:00 AM – 4:30 PM HST, seven days a week, including holidays.
- Vacations-Hawaii Office hours at Main Street Station are from 8:00 AM – 4:00 PM.
- If there is an emergency, pick up house phone and ask for hotel security.

Departure from Las Vegas

Day of departure – **Please refer to your departure day instructions included in your hotel key packet.**

- Please have your luggage packed and ready for bellman inside your hotel room. Keep your room locked but **DO NOT BOLT** the door.
- Be sure to check out and pay any additional charges with the hotel front desk.
- Meet your Vacations-Hawaii staff in the designated meeting area.
- Bus departs hotel promptly.
- Upon arrival at the airport (*Terminal 3*), claim your luggage and proceed to Hawaiian Airlines counter to check-in.
- **If you need wheelchair assistance, please let a Vacations Hawaii agent know at check in.**

**THANK YOU FOR CHOOSING VACATIONS-HAWAII. WE HOPE YOU ENJOY YOUR STAY.
SEE YOU AGAIN SOON.**

Vacations Hawaii * 1585 Kapiolani Blvd. Suite 900 Honolulu, HI 96814 * 808-591-4700 * 808-591-4777 G