



FANDUEL
SPORTSBOOK

Q&A

WHAT IS THE FANDUEL SPORTSBOOK?

The FanDuel Sportsbook is the FanDuel Group's sports betting retail location in partnership with Valley Forge Casino Resort.

WHERE IS THE FANDUEL SPORTSBOOK RETAIL LOCATION?

The FanDuel Sportsbook retail location is located at the Valley Forge Casino Resort in King of Prussia, PA. Just 2 minutes from the King of Prussia Mall!

Address:

FanDuel Sportsbook
Valley Forge Casino Resort
1160 1st Ave.
King of Prussia, PA 19406

HOW BIG IS THE FANDUEL SPORTSBOOK AT VALLEY FORGE CASINO RESORT?

Square Footage: 1,800

Tills: 7

TV Screens: 27

Sports News Tickers: 2

(Self -Betting Kiosks are pending PGCB Approval and will be added to the FanDuel SportsBook when approved)

DO YOU HAVE TO BE A RESIDENT OF PENNSYLVANIA TO PLACE A WAGER AT THE FANDUEL SPORTSBOOK AT VALLEY FORGE CASINO RESORT?

No. To place a wager our retail location you simply need a valid ID showing you are at least 21 years of age.

IF I AM NOT A RESIDENT OF PENNSYLVANIA AND I HAVE A WINNING TICKET, HOW DO I COLLECT MY WINNINGS?

1. Revisit the FanDuel Sportsbook to redeem your winnings.

2. Fill in the details on the back of the ticket and mail it, along with a copy of your valid photo ID to FanDuel Sportsbook

Valley Forge Casino Resort
1160 1st Ave.
King of Prussia, PA 19406

CAN MY VALLEY FORGE PLAYERS CARD BE USED IN THE FANDUEL SPORTSBOOK?

No. At this time your Valley Forge Players card cannot be used for SportsBook wagers

WHAT IS THE MINIMUM BET?

The minimum bet is \$5.

WHAT TYPES OF WAGERS ARE AVAILABLE AT THE FANDUEL SPORTSBOOK?

There will be something for everyone including Straight Bets, Parlays, Futures, Prop Bets, Teasers and Round Robin Bets.

WHAT SPORTS ARE CUSTOMERS PERMITTED TO BET ON AT THE FANDUEL SPORTSBOOK?

The FanDuel Sportsbook will feature bets on all major U.S. sports including professional baseball, basketball, soccer, football, golf, boxing, motorsports as well as collegiate football and basketball.

ONLINE SPORTS BETTING

Online sports betting coming Summer 2019. Self-serve sports betting kiosks are now available at the FanDuel Sportsbook retail location inside Valley Forge Casino Resort.

CAN I PLACE A WAGER ON HORSE RACING?

No. Wagering on Horse Racing is prohibited at this FanDuel Sportsbook although all major Horse Races will be broadcast at this facility.

HOW ARE THE ODDS SHOWN?

Odds are displayed on select televisions located around the room and on the Daily Sheets placed at the entrance to the Sportsbook.

WHAT ARE THE HOURS OF OPERATION AT THE FANDUEL SPORTSBOOK?

The FanDuel Sportsbook will be open to the public at the following times:

Monday - Thursday from 10am – 1am

Friday from 10am – 2am

Saturday from 9am – 2am

Sunday from 9am – 11:30pm

IS THERE PARKING?

Yes, valet and self-parking is available and free for all guests.

IS SMOKING ALLOWED INSIDE THE FANDUEL SPORTSBOOK?

NO. Smoking is prohibited inside the FanDuel Sportsbook area.

WHAT TYPE OF FOOD WILL BE SERVED AT THE FANDUEL SPORTSBOOK?

There are plenty of great food options at Valley Forge Casino Resort and you are welcome to bring food into the room from any on-property restaurant.

WILL THERE BE ALCOHOL SERVED INSIDE THE FANDUEL SPORTSBOOK?

During high volume periods and special events, a temporary bar will be set up in the FanDuel SportsBook for alcoholic purchases. When the temporary bar is unavailable you may purchase beverages from any on property bar or restaurant and bring it inside the room.

WILL THE FANDUEL SPORTSBOOK BROADCAST PAY PER VIEW EVENTS?

Yes. The FanDuel SportsBook will show all PPV sporting events at no charge.

CAN I MAKE SEATING RESERVATIONS?

At this time, we are not taking advanced reservations. All seats are first come, first served.

IS THERE A DRESS CODE AT THE FANDUEL SPORTSBOOK?

To ensure a safe and enjoyable visit for all resort guests, security personnel will enforce the following dress code at all locations throughout Valley Forge Casino Resort, including the FanDuel Sportsbook.

- No shirts with offensive language or symbols
- No hats, hoodies or any other concealment of your face
- No visible undergarments
- No motorcycle club “colors”
- Any clothing item deemed inappropriate at the discretion of management.

WHAT SYSTEMS ARE IN PLACE TO PROTECT CONSUMERS AT A RETAIL LOCATION?

There are minimum age requirements and ID checks on anyone looking under 30. The FanDuel SportsBook has an educated staff that will be available to provide information to consumers on types of wagers, limits. FanDuel Staff will also monitor customers placing wagers over \$2000 by collecting name via ID.

CAN YOU IDENTIFY A PROBLEM GAMBLER AT A RETAIL LOCATION?

Yes. The staff at Valley Forge Casino Resort and the FanDuel Sportsbook are trained to recognize the signs of problem gambling. If signs of problem gambling are recognized, Supervisors are also trained on how to handle the situation.

HOW DOES THE SELF-EXCLUSION SYSTEM WORK AT THE FANDUEL SPORTSBOOK?

Similar to land-based casinos, the Pennsylvania Gaming Control Board will distribute a photograph and description of the self-excluded customer to each Casino and Sportsbook. The Casinos and Sportsbook will remove the SE from any mailing lists and deem them ineligible for any kind of credit or complimentary services by noting the SE's account in its Casino Management System.

WHAT HAPPENS IF A PERSON ON THE SELF-EXCLUSION LIST WAGERS AT THE FANDUEL SPORTSBOOK?

After being placed on the self-exclusion list, the FanDuel Sportsbook will refuse to accept your wagers. If caught gambling at the FanDuel Sportsbook, the Self Excluded patron will be subject to forfeiture of all winnings and will be escorted from the property by the Pennsylvania State Police.

GAMBLING PROBLEM? CALL 1-800-GAMBLER